



TFV

NIP-216

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicants: T. HORIE et al.
Serial No.: 09/775,575
Filed: February 5, 2001
For: ANSWER SYSTEM FOR TECHNICAL SUPPORT, AND
TECHNICAL SUPPORT METHOD
Group: 2163
Examiner: L. Black

SUPPLEMENT AMENDMENT

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

December 14, 2006

Sir:

Please further amend the application as set forth hereafter.

Amendments to the Claims begin on page 2.

Remarks are included following the amendments.